This document contains new information, known limitations, and clarifications.

# New Features

1. New and improved user interface.
2. Two-factor authentication is enabled and users are asked to provide security questions on their first login to Cepheid C360.
3. Software and Assay Definition Files (ADFs) are delivered electronically.
4. Improvements in Instruments Dashboard: Instrument CSV download, Instruments Advanced Filters, View Instrument Config, Module utilization card and Module error codes.

# Known Issues

# Test Results

* 1. Test Result filter for Result category works with full word searches. Partial word searches may not display the results appropriately. To use the Test Result Filter for Result code, full word searches are recommended.
  2. Occasionally Date Range filter is faulty on the test results page. User can clear the date range filter before searching for the test result with GUID and then user is able to see the test result in UI.
  3. Missing count of unsupported tests count banner in Test results page. No workaround exists and no loss of functionality.
  4. "Mark Filtered as Read" functionality not available for unsupported tests. No workaround exists and no loss of functionality.
  5. The full description of test results is truncated in the 'result' filter in the Test Results. No workaround but no functionality loss.
  6. Unsuccessful results are displayed when Results 'Success’ filter is applied in Test Results page. It happens when a user doesn’t select any assay from the filter. User needs to select assay(s) and then the Result field as a workaround.

# Medical dashboard

* 1. For Supranational users, Date Range filter end date is getting populated with an older date 1/1/1970 on the Medical dashboard when navigating to another page and returning. Clicking “Clear date” will remove the invalid date selection.
  2. Analytes and error sections do not display on the Medical Dashboard's Test Results screen. User can access the analyte data on the Test Results screen.
  3. Countries with a 0.00% test result sometimes do not display the threshold color set in the Medical Dashboard header bar. No workaround.
  4. In Medical dashboard Map view, searching a Region or Lab and then clicking a search result does not update the location tree located below the search pane. If a region is searched the parent location must be clicked. For example, search for Solna, and to expand the tree the user have to click Stockholm.
  5. Download CSV in the Data Grid view is not interactive when the browser size is small. As a workaround, users are recommended to set resolution to 1280 or wider.
  6. When the date option is switched from This month to Last month, the date changes in the filter but new results are not fetched. No workaround. There is no loss of functionality, and no loss of service.
  7. No view is selected by default when the user clicks Medical Dashboard in the menu. The user must select a view.
  8. Results displayed by hovering the mouse in the map view in Medical Dashboard are cropped due to space constraints. No workaround.

# Log in

* 1. After a user's password has expired, the user is not automatically redirected to the password change page. The user needs to change the password by clicking the Forgot password? button.
  2. The Cepheid C360 admin dashboard page is not redirected to the login screen after a session has timed out. The user must enter the URL for the login page and log in again. (Since the session is expired no other action can be taken.)
  3. When the user is already logged in and tries to manually change the page using the URL address field it triggers a new session and the user must log in again. Similarly, reloading the page using the URL address field triggers a new session. The Reload button works without triggering a logout.

# Instruments

* 1. Users sometimes may not find an existing laboratory when searching in the laboratory filter for the instrument page. The user can't directly search the lab name in the filter. The workaround is to search for the lab's institution, and then from the filtered results select the laboratory by expanding the institution list from the dropdown menu.
  2. Update Model does not work for an approved instrument. After changing the model type in the Sync client, the instrument appears in the pending instrument page in C360, but the update cannot be approved. C360 displays an error that the serial number is already in use. This does not cause any functional loss, but it displays inaccurate information in C360. The workaround is to reject the instrument in the Instruments Pending Review screen, and reinstall the Sync client on the PC. Then the instrument can be connected to C360 with the correct model information.

# Users

* 1. Search does not work when going back from the user details page to the user list view. The user must click search again after returning to the list page.

# Institutions

* 1. Search is not working as expected on Institutions page for Institution Admin user when the value does not match with search criteria. No workaround exists but not blocking user workflow.

# Software and ADF delivery

* 1. Deactivated instruments are available in the instruments list to send ADF/Software updates to GX instruments. The ADF/Software update will not be delivered to the deactivated instrument.

# Notable considerations

* 1. User manuals are (sometimes) slow to download. No workaround exists.
  2. Unable to delete already existing sharing request. No workaround exists.
  3. Triple Audit update events are created (same events listed three times) while updating max data category level in Institution. No functionality loss.
  4. Does not retain previous page selection after auto logout due to inactivity. No workaround, and no impact on functionality - users need to navigate back to the page from where they logged out.
  5. Named/Saved test result filters will be reset.
  6. E-mail Notifications are per users instead of per institution. So all the existing notifications are deleted. Users need to create new notifications.
  7. User preferences will be reset.
  8. Not possible to pick times zone and date format, instead it is taken from the user's web browser/OS settings.
  9. Default tech collection policy automatically created at global level.
  10. Existing Tech Collection Policies (TCPs) will are overridden with default policies to which all instruments are connected.
  11. Institution users can only have one role.
  12. The institution's display name appears in the user interface instead of the value in the institution's name field.
  13. Alert definitions' priority level can be High, Medium, or Low. Alerts with an unspecified priority are automatically categorized as low.
  14. The data collection projects feature is renamed Data Collection Policies.
  15. To view file structure on the instrument the instrument must be online. (In previous versions, C360 retained information about the file system.)
  16. The GXX\_FILES Audit entity type is renamed TEST\_RESULT
  17. The DOWNLOAD\_GXX Audit entity type is renamed EXPORT\_TEST\_RESULT\_ARCHIVE\_FILE
  18. GX Instrument onboarding will be audited as an Audit activity type ACCEPT.
  19. After an instrument is approved in C360, updating the serial number in the Sync client and rejecting the updated change in C360 deletes the instrument. Users should not update any attributes of the instrument in the Sync client.
  20. Support for "Create Supranational epidemiologist users" with only "Access by" set to everything.
  21. When downloading a CSV file, a message warns that only the latest 5000 records will be downloaded even if there are less than 5000 records to download after applying filters.
  22. No notification is shown when a bundle is uploaded successfully. No functionality loss.
  23. If the bulk user upload functionality fails, there are additional instructions and updates available in the Administrative Features Operator Manual.